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*Q9 : Which two are the tasks of an operating system? ( choose two.)*

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- A. Manage email.
  - B. Eliminate viruses.
  - C. Manage processes.
  - D. Create spreadsheets.
  - E. Manage the computer's memory.
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*Q10 : Select the power saving status that uses the least amount of energy, saves files and programs that are open, and turns the computer off. (Choose one.)*

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- A. Sleep
  - B. Hibernation
  - C. Block
  - D. Hybrid sleep
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*Q11 : The main objective of an operating system is :*

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- A. To allow the user to use the computer properly.
  - B. To make computers more attractive.
  - C. To isolate the user from the complexity of the hardware.
  - D. To manage user access.
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*Q12 : Select the file that can play a video called Customers on the computer.*

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- A. Custom ers.mp3
- B. Custom ers.wav
- C. Custom ers.avi
- D. Custom ers.zip



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*Q13 : What is the main difference between the copy command and the cut command?*

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- A. Cut cannot be recovered. A copied file can always be recovered.
  - B. A Cut file disappears from its original location, and it is stored until the user pastes it. A copied file remains in its original location, but is also be stored in the clipboard until the user pastes it.
  - C. The cut command cannot be used with executable files, but the copy command can be used with all the files.
  - D. copied file disappears from its original location, but it is stored in the clipboard until the user pastes it. A cut file remains in its original location, but will also be stored in the clipboard until the user pastes it.
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*Q14 : Which statement about file extensions is true?*

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- A. The file extension must always be visible.
  - B. The file extension can indicate the type of file it is.
  - C. There is only one extension for each type of file.
  - D. The file extension provides inform action on the size of the file.
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*Q15 : Which two choices are accessibility characteristics in Microsoft Windows 7? (Chose two)*

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- A. Sound Recorder
  - B. On-Screen keyboard
  - C. Calculator
  - D. windows Remote Assistance
  - E. Magnifier
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*Q16 : Which statement is true with respect to the CPU?*

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- A. CPU is usually integrated in a chip called microprocessor.
- B. CPU is the abbreviation for control of Processing Unit
- C. CPU is made of the RAM and ROM memory
- D. CPU Controls the user software

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*Q17 : Which two options can be configured using the Parental Control Tool? (Choose two.)*

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- A. The type of words the user can use in word processors.
- B. The profile of the user is communicating with.
- C. The number of hours a user can use the computer.
- D. The types of games the user can play.
- E. The maximum volume videos can be played at.

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*Q18 : when you open a file or start a program that needs information, what type of temporary memory stores the information until a process is complete?*

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- A. port
- B. Buffer
- C. Epsom memory
- D. input/output peripheral

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*Q19 : Which two devices, essential for the correct operation of a computer, are included in a laptop computer? (Choose two)*

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- A. Screen
- B. Mouse
- C. Digital
- D. Headphones/ Earbobs
- E. Printer

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*Q20 : Which application should you use to create a presentation?*

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- A. PowerPoint
- B. Access
- C. Excel
- D. Word



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Q21 : *Which two items are replaced when using a touchscreen? (choose two)*

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- A. Printer
- B. Mouse
- C. Keyboard
- D. Microphone
- E. scanner

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Q22 : *What is a type of software distribution license with the user can assess the product for free, but with limitations such as a demo or assessment version with limited functions or features and/ or with a user restricted time limit?*

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- A. Abandonware
- B. Shareware
- C. Adware
- D. Greenware

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Q23 : *A..... is a program or series of programs that are used to measure the entire system's performance or a specific process/ device by comparing it to other systems or processes /devices.*

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- A. Benchmark
- B. Driver
- C. Library
- D. ActiveX control

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Q24 : *Which three options are characteristic of a Smartphone? (choose three)*

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- A. Support any type of operating system.
- B. Allow the installation of third party programs.
- C. Have a GPS
- D. Support email.
- E. Have longer-lasting batteries.
- F. Are more durable than other cell phone.



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*Q25 : Which two statements are true about the software application Microsoft OneNote? (choose two)*

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- A. It allows adding drawings, diagrams or multimedia elements.
  - B. The pages have a fixed size.
  - C. Only one person can work on the same page at the same time.
  - D. It allows someone to edit a note without a connection and synchronize it later.
  - E. It is ideal for groups whose members are always connected.
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*Q26 : Which statement is true about a software licenses?*

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- A. It must always specify the period of time during which the terms and conditions established are valid.
  - B. It allows users to make a profit by selling the application after adding their own features to it.
  - C. It is a contract between the author and the user.
  - D. It allows unlimited duplication and distribution of the software.
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*Q27 : Which statement is true about the change option from the Uninstall a program tool?*

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- A. When changing a program it disappears from the list of programs or characteristics window
- B. Changing a program consists of installing or uninstalling optional characteristics of the application
- C. All the programs displayed on the program or characteristics window can be changed or repaired.
- D. When modifying a program, this becomes a native program of windows 7.